



DCS: Disaster Spiritual Care Service Associate (IDC/DSC/SA)

Opportunity Detail

Purpose: This position supports the Regional Disaster Cycle Services department. The role of the Disaster Spiritual Care (DSC) Service Associate is to serve as a member of a temporary work unit on a disaster relief operation to provide disaster spiritual care support to individuals and families who have been impacted by a disaster.

Location(s): Regional Position

Reports To: DCS: Disaster Program Manager - Recovery

- Responsibilities:**
- Assist disaster clients to utilize their own spiritual resources, values and faith in the midst of crisis, regardless of one's faith tradition.
 - Assist in developing partnerships with local faith-based organizations.
 - Facilitate long-term recovery for clients by providing spiritual and emotional support, and connection to local resources.
 - Be available for staff who request spiritual care support.

- Qualifications:** Required:
- Willingness to comply with Red Cross COVID-19 policies for in-person volunteer activities.
 - Meets one of the following criteria:
 - A disaster spiritual care provider in good standing in a National Voluntary Organizations Active in Disaster (VOAD) member organization
 - A Board-certified chaplain
 - A professional chaplain (paid or volunteer) and is endorsed by that organization
 - An endorsed leader of a local faith community or organization
 - Has successfully completed the DSC Screening evaluation conducted by a DSC Regional Program Lead or DSC Division Advisor for new DSC Volunteers.
 - Good organization skills, responsible and punctual.
 - Demonstrated active listening skills.
 - Demonstrated ability to implement Standards and Procedures and follow associated job tools including reporting requirements.
 - Demonstrated ability to interact with community members in a clear, compassionate manner.
 - Demonstrated ability to involve appropriate others in managing problems and conflict.
 - Ability to acquire, evaluate, and report information accurately.
 - Demonstrated ability to provide interfaith support while respecting the principles of neutrality and impartiality.
 - Customer Focus: Building strong customer relationships and delivering customer-centric solutions.
 - Action Oriented: Taking on new opportunities and tough challenges with a sense of urgency, high energy, and enthusiasm.
 - Values Differences: Recognizing the value that different perspectives and cultures bring to an organization.
 - Ability to stand and sit for two-hours periods.
 - Ability walk on uneven terrain up to 2 miles per shift.
 - Ability bend, stoop or crawl on the floor or ground multiple times a shift.
 - Ability to work outdoors in inclement weather.
 - Ability to spend hours writing, speak clearly on phone, read small print for extended periods and work for long periods on computer.
 - Ability to climb two or more flights of stairs.
 - Ability to drive in daytime and evenings.

The American Red Cross aspires to be an organization fully committed to diversity and inclusion by creating and maintaining a diverse, high-performing workforce of employees and volunteers who reflect all communities we serve; by cultivating a collaborative, inclusive and respectful work environment that empowers all contributors; and by leveraging diverse partnerships – all of which helps to ensure culturally competent service delivery supported by effective community leadership and engagement.



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Relationships:

Development Opp: Become proficient in Disaster Spiritual Care. Once proficient, career development to supervisory/management positions and ability to go to disaster beyond the region.

Training: See the Disaster Responder Training Requirements document for current training requirements.

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